

# **Business Responsibility and Sustainability Reporting (BRSR)**

# SECTION A: GENERAL DISCLOSURES

| 1.  | Corporate Identity Number (CIN) of the Listed Entity   | L72200TG1990PLC011146  |
|-----|--|--|
| 2.  | Name of the Listed Entity  | NCC Limited  |
| 3.  | Year of incorporation  | 1990   |
| 4.  | Registered office address  | NCC House, Madhapur, Hyderabad – 500081, Telangana                         |
| 5.  | Corporate address  | NCC House, Madhapur, Hyderabad – 500081, Telangana                         |
| 6.  | E-mail   | ho.secr@nccltd.in  |
| 7.  | Telephone  | +91-4023268888   |
| 8.  | Website  | www.ncclimited.com   |
| 9.  | Financial year for which reporting is being done   | 2023-2024  |
| 10. | Name of the Stock Exchange(s) where shares are listed  | National Stock Exchange of India Limited (NSE) and BSE Limited (BSE)       |
| 11. | Paid-up Capital  | ₹ 125.57 Crores  |
| 12. | Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report   | K. Krishna Rao<br>Ph No.: +91-4023268929<br>E-mail: krishnarao.k@nccltd.in |
| 13. | Reporting boundary   | Standalone   |
|     | Are the disclosures under this report made on a standalone basis<br>(i.e., only for the entity) or on a consolidated basis (i.e., for the<br>entity and all the entities which form a part of its consolidated<br>financial statements, taken together). |  |
| 14. | Name of assurance provider   | Not Appointed  |
| 15. | Type of assurance obtained   | Not obtained   |
|     |  |  |

16. Details of business activities (accounting for 90% of the turnover):

| S.<br>No. | Description of main activity        | Description of business activity   | % of turnover of the entity (FY24) |
|-----------|-------------------------------------|--|------------------------------------|
| 1         | Construction &<br>Civil Engineering | Construction of Industrial and commercial buildings, housing project, roads, bridg-<br>es and flyovers, water supply and environment projects, mining, power transmis-<br>sion lines, irrigation and hydrothermal power projects, real estate development,<br>etc. | 100                                |

#### 17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

| S.<br>No. | Product/Service  | NIC Code            | % of total turnover<br>contributed |
|-----------|--|---------------------|------------------------------------|
| 1         | Construction of buildings                                      | 41001, 41002, 41003 | 49%                                |
| 2         | Construction and maintenance of Roads                          | 42101               | 12%                                |
| 3         | Construction and maintenance of water main and line connection | 42204               | 17%                                |
| 4         | Construction and maintenance of Electrical works               | 42202               | 19%                                |

18. Number of locations where plants and/or operations/offices of the entity are situated:

| Location      | Number of operational sites | Number of offices | Total |
|---------------|-----------------------------|-------------------|-------|
| National      | 221                         | 10                | 231   |
| International | Nil                         | 2                 | 2     |

- 19. Markets served by the entity:
  - a. Number of locations

| Locations                        | Number |
|----------------------------------|--------|
| National (No. of States)         | 27     |
| International (No. of Countries) | 2      |

b. What is the contribution of exports as a percentage of the total turnover of the entity?

Nil

c. A brief on types of customers

The Company's business is construction of infrastructure projects. Major clients include Central Government, State Government, local municipal bodies and other Government bodies, Public Sector Undertakings, Private Sector, etc.

- 20. Details as at the end of Financial Year:
  - a. Employees and workers (including differently abled):

| S.  | Particulars              | Total | N       | 1ale      | Female  |           |  |  |  |
|-----|--------------------------|-------|---------|-----------|---------|-----------|--|--|--|
| No. | Particulars              | (A)   | No. (B) | % (B / A) | No. (C) | % (C / A) |  |  |  |
| EMP | EMPLOYEES                |       |         |           |         |           |  |  |  |
| 1   | Permanent (D)            | 6586  | 6479    | 98.38%    | 107     | 1.62%     |  |  |  |
| 2   | Other than Permanent (E) | 6175  | 6104    | 98.85%    | 71      | 1.15%     |  |  |  |
| 3   | Total employees (D + E)  | 12761 | 12583   | 98.61%    | 178     | 1.39%     |  |  |  |
| WOR | KERS                     |       |         |           |         |           |  |  |  |
| 4   | Permanent (F)            | 0     | 0       | 0         | 0       | 0         |  |  |  |
| 5   | Other than Permanent (G) | 13033 | 12657   | 97.12%    | 376     | 2.88%     |  |  |  |
| 6   | Total workers (F + G)    | 13033 | 12657   | 97.12%    | 376     | 2.88%     |  |  |  |

b. Differently abled Employees and workers:

| S.    | Particulars                 | Total | N       | Iale      | Female  |           |  |  |  |
|-------|-----------------------------|-------|---------|-----------|---------|-----------|--|--|--|
| No    |                             | (A)   | No. (B) | % (B / A) | No. (C) | % (C / A) |  |  |  |
| Diffe | Differently abled employees |       |         |           |         |           |  |  |  |
| 1     | Permanent (D)               | 5     | 5       | 100%      | 0       | 0         |  |  |  |
| 2     | Other than Permanent (E)    | 0     | 0       | 0         | 0       | 0         |  |  |  |
| 3     | Total employees (D + E)     | 5     | 5       | 100%      | 0       | 0         |  |  |  |
| Diffe | erently abled workers       |       |         |           |         |           |  |  |  |
| 4     | Permanent (F)               | 0     | 0       | 0         | 0       | 0         |  |  |  |
| 5     | Other than Permanent (G)    | 0     | 0       | 0         | 0       | 0         |  |  |  |
| 6     | Total workers (F + G)       | 0     | 0       | 0         | 0       | 0         |  |  |  |



21. Participation/Inclusion/Representation of women

|                          | Total | Total No. and percentage of |           |
|--------------------------|-------|-----------------------------|-----------|
|                          | (A)   | No. (B)                     | % (B / A) |
| Board of Directors       | 12    | 2                           | 17%       |
| Key Management Personnel | 2     | 0                           | 0%        |

# 22. Turnover rate for permanent employees and workers

|                     | FY 2023-24     |        | FY 2022-23 |        |        | FY 2021-22 |        |        |        |
|---------------------|----------------|--------|------------|--------|--------|------------|--------|--------|--------|
|                     | Male           | Female | Total      | Male   | Female | Total      | Male   | Female | Total  |
| Permanent Employees | 17.38%         | 8.78%  | 17.24%     | 23.73% | 6.70%  | 23.45%     | 18.18% | 6.58%  | 18.01% |
| Permanent Workers   | Not Applicable |        |            |        |        |            |        |        |        |

23. Details of Holding, Subsidiary & Associate Companies (including joint ventures)

| S.<br>No | Name of the holding / subsidiary / associ-<br>ate companies / joint ventures | Indicate whether it<br>is a holding<br>/ Subsidiary / Asso-<br>ciate / Joint<br>Venture | % of shares<br>held by list-<br>ed entity | Does the entity indicated<br>at column A, participate in<br>the Business Responsibili-<br>ty initiatives of the listed<br>entity? (Yes/No) |
|----------|--|---|---|--|
| 1        | NCC Urban Infrastructure Limited   | Subsidiary  | 80  | No   |
| 2        | NCC Infrastructure Holdings Limited  | Subsidiary  | 100                                       | No   |
| 3        | Pachhwara Coal Mining Private Limited  | Subsidiary  | 51  | No   |
| 4        | Talaipalli Coal Mining Private Limited                                       | Subsidiary  | 51  | No   |
| 5        | Nagarjuna Construction Company Interna-<br>tional L.L.C.                     | Subsidiary  | 100                                       | No   |
| 6        | NCC Infrastructure Holdings Mauritius Pte<br>Limited                         | Subsidiary  | 100                                       | No   |
| 7        | Nagarjuna Contracting Co. L.L.C.   | Subsidiary  | 100                                       | No   |
| 8        | NCC -AMISP Marathwada Private Limited  | Subsidiary  | 60  | No   |
| 9        | NCC -AMISP Ray Private Limited   | Subsidiary  | 60  | No   |
| 10       | NCC Quantum Technologies Private Limited                                     | Subsidiary  | 100                                       | No   |
| 11       | J Kumar-NCC Private Limited  | Subsidiary  | 51  | No   |
| 12       | UHPFRC Nagpur LLP  | Subsidiary  | 51  | No   |
|          | Subsidiaries of N  | ICC Uban Infrastructu   | e Limited                                 |  |
| 13       | Dhatri Developers & Projects Private Limited                                 | Subsidiary  | 100                                       | No   |
| 14       | Sushanti Avenues Private Limited   | Subsidiary  | 100                                       | No   |
| 15       | Sushrutha Real Estate Private Limited  | Subsidiary  | 100                                       | No   |
| 16       | PRG Estates LLP  | Subsidiary  | 100                                       | No   |
| 17       | Thrilekya Real Estates LLP   | Subsidiary  | 100                                       | No   |
| 18       | Varma Infrastructure LLP   | Subsidiary  | 100                                       | No   |
| 19       | Nandyala Real Estates LLP  | Subsidiary  | 100                                       | No   |
| 20       | Kedarnath Real Estates LLP   | Subsidiary  | 100                                       | No   |

| S.<br>No | Name of the holding / subsidiary / associate<br>companies / joint ventures | Indicate wheth-<br>er it is a holding<br>/ Subsidiary /<br>Associate / Joint<br>Venture | % of shares<br>held by list-<br>ed entity | Does the entity indicated<br>at column A, participate<br>in the Business Respon-<br>sibility initiatives of the<br>listed entity? (Yes/No) |
|----------|--|---|---|--|
| 21       | AKHS Homes LLP   | Subsidiary  | 100                                       | No   |
| 22       | JIC Homes Private Limited  | Subsidiary  | 100                                       | No   |
| 23       | Sushanti Housing Private Limited   | Subsidiary  | 100                                       | No   |
| 24       | CSVS Property Developers Private Limited                                   | Subsidiary  | 100                                       | No   |
| 25       | Vera Avenues Private Limited   | Subsidiary  | 100                                       | No   |
| 26       | Sri Raga Nivas Property Developers LLP                                     | Subsidiary  | 100                                       | No   |
| 27       | VSN Property Developers LLP  | Subsidiary  | 100                                       | No   |
| 28       | M A Property Developers Private Limited                                    | Subsidiary  | 100                                       | No   |
| 29       | Mallelavanam Property Developers Private Limited                           | Subsidiary  | 100                                       | No   |
| 30       | NCC Urban Homes Private Limited  | Subsidiary  | 100                                       | No   |
| 31       | NCC Urban Ventures Private Limited   | Subsidiary  | 100                                       | No   |
| 32       | NCES Infraspace LLP  | Subsidiary  | 51  | No   |
| 33       | NCC Urban & Elina Space LLP  | Subsidiary  | 51  | No   |
|          | Subsidiaries of NCC Infrastructure Holdings Limi                           | ited  |   |  |
| 34       | OB Infrastructure Limited  | Subsidiary  | 64.02                                     | No   |
| 35       | NCC Infra Limited  | Subsidiary  | 100                                       | No   |
| 36       | Samashti Gas Energy Limited  | Subsidiary  | 100                                       | No   |
| 37       | Savitra Agri Industrial Park Private Limited                               | Subsidiary  | 100                                       | No   |
|          | Subsidiaries of NCC Infrastructure Holdings Mau                            | uritius Pte. Limited  |   |  |
| 38       | Al Mubarakia Contracting Co. L.L.C.  | Subsidiary  | 100                                       | No   |
|          | Subsidiaries of Nagarjuna Construction Compan                              | y International L.L.  | С.  |  |
| 39       | NCCA International Kuwait General Contracts<br>Company L.L.C.              | Subsidiary  | 100                                       | No   |
|          | Associates of NCC Limited  | ·   |   |  |
| 40       | Brindavan Infrastructure Company Limited                                   | Associate   | 33.33                                     | No   |
| 41       | Paschal Form Work (India) Private Limited                                  | Associate   | 21.09                                     | No   |
| 42       | Nagarjuna Facilities Management Services L.L.C.                            | Associate   | 49  | No   |
|          | Associates of NCC Infrastructure Holdings Limite                           | ed  |   |  |
| 43       | Pondicherry Tindivanam Tollway Private Limited                             | Associate   | 47.8                                      | No   |
| 44       | Ekana Sportz City Private Limited  | Associate   | 26  | No   |
|          | Associates of NCC Infrastructure Holdings Maur                             | itius Pte. Limited  |   | ·  |
| 45       | Himalayan Green Energy Private Limited                                     | Associate   | 50  | No   |
| 46       | Apollonius Coal and Energy Pte. Ltd.                                       | Associate   | 44.29                                     | No   |
|          | Associates of NCC Urban Infrastructure Limited                             | ~   |   |  |
| 47       | Varapradha Real Estates Private Limited                                    | Associate   | 40  | No   |



# 24. Details of CSR Activities

- (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: (Yes/No) Yes
- (ii) Turnover (in ₹) ₹ 18,439 Crores
- (iii) Net worth (in ₹) ₹ 6,813 Crores
- 25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

|   | Grievance redressal   | (Curre   | FY 2023-24<br>ent Financial `   | Vear)   | (Provid   | FY 2022-23<br>ous Financial Y   | ear)   |
|---|---|--|---|---|---|---|--|
| Stakehold-<br>er group<br>from whom<br>complaint is<br>received | mechanism in place<br>(Yes/No) (if yes,<br>then provide web-<br>link for grievance<br>redress policy)                       | Number of<br>complaints<br>filed<br>during the<br>year | Number of<br>complaints<br>pending<br>resolution<br>at close of<br>the year | Remarks   | Number of<br>complaints<br>filed during<br>the year | Number of<br>complaints<br>pending<br>resolution<br>at close of<br>the year | Remarks  |
| Communities   | Yes, https://www.<br>ncclimited.com/poli-<br>cies%20&%20codes/<br>Stakeholders'_Griev-<br>ance_Redressal_Poli-<br>cy-24.pdf | 0  | Ο   | -   | 0   | 0   | -  |
| Investors<br>(other than<br>shareholders)                       | N/A   |  |   |   |   |   |  |
| Shareholders  | Yes, https://www.<br>ncclimited.com/poli-<br>cies%20&%20codes/<br>Stakeholders'_Griev-<br>ance_Redressal_Poli-<br>cy-24.pdf | 0  | 0   | As per the<br>report we<br>submit<br>with SEs<br>on<br>Quarterly<br>basis | 2   | Ο   | As per<br>the report<br>we sub-<br>mit with<br>SEs on<br>Quarterly<br>basis. |
| Employees<br>and workers  | Yes, https://www.<br>ncclimited.com/poli-<br>cies%20&%20codes/<br>Stakeholders'_Griev-<br>ance_Redressal_Poli-<br>cy-24.pdf | 0  | 0   | -   | 0   | Ο   | -  |
| Customers   | Yes, https://www.<br>ncclimited.com/poli-<br>cies%20&%20codes/<br>Stakeholders'_Griev-<br>ance_Redressal_Poli-<br>cy-24.pdf | 0  | Ο   | -   | 0   | Ο   | -  |
| Value Chain<br>Partners   | Yes, https://www.<br>ncclimited.com/poli-<br>cies%20&%20codes/<br>Stakeholders'_Griev-<br>ance_Redressal_Poli-<br>cy-24.pdf | 0  | 0   | -   | 0   | 0   | -  |
| Other (Please<br>specify)                                       |   |  |   |   |   |   |  |

26. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format

| S.<br>No. | Material issue<br>identified                        | Indicate<br>whether risk<br>or opportu-<br>nity (R/O) | Rationale for identifying the risk / opportunity  | In case of risk, approach to<br>adapt or mitigate   | Financial impli-<br>cations of the<br>risk or oppor-<br>tunity (Indicate<br>positive or<br>negative impli-<br>cations) |
|-----------|---|---|---|---|--|
| 1         | Corporate<br>Governance                             | Risk  | Corporate governance can<br>pose several risks including<br>legal and financial risks,<br>reputational damage,<br>decreased stakeholder trust,<br>and decreased shareholder<br>value  | Establishing a well-defined<br>leadership structure, roles,<br>and responsibilities for<br>seamless functioning towards<br>sustainability   | Negative   |
| 2         | Customer<br>Experience &<br>Satisfaction            | Opportunity   | Increased customer loyalty,<br>positive word-of-mouth<br>recommendations, and a<br>competitive advantage. It can<br>also help to reduce project<br>delays, minimize rework, and<br>improve project outcomes,<br>ultimately leading to increased<br>profitability.   | -   | Positive   |
| 3         | Employee &<br>Workforce<br>Engagement,<br>Wellbeing | Opportunity   | Improving employee and<br>workforce engagement and<br>wellbeing can lead to increased<br>productivity, decreased<br>absenteeism, and improved<br>safety on job sites. These<br>factors can ultimately result in<br>cost savings, improved project<br>outcomes, and a more positive<br>industry reputation.                                      | -   | Positive   |
| 4         | Social engage-<br>ment & Impact                     | Risk/ Oppor-<br>tunity                                | <b>Risk:</b> The business must be<br>rooted in community and be<br>aligned with the community's<br>larger interests. Risks such as<br>worker safety, and consequenc-<br>es, making it crucial protect<br>people<br><b>Opportunity:</b><br>Due to its potential, it creates<br>jobs, build infrastructure, and<br>contribute to economic growth. | Prioritize effective communi-<br>cation and collaboration with<br>stakeholders, including local<br>communities, government<br>agencies, and NGOs. Addi-<br>tionally, conducting thorough<br>environmental and social im-<br>pact assessments before and<br>during construction can help<br>identify potential risks and<br>enable proactive measures to<br>minimize negative effects. | Negative/Positive  |



| S.<br>No. | Material issue<br>identified | Indicate<br>whether risk<br>or opportu-<br>nity (R/O) | Rationale for identifying the risk / opportunity   | In case of risk, approach to<br>adapt or mitigate  | Financial impli-<br>cations of the<br>risk or oppor-<br>tunity (Indicate<br>positive or<br>negative impli-<br>cations) |
|-----------|------------------------------|---|--|--|--|
| 5         | Environment<br>management    | Risk  | Climate change-related extreme<br>weather occurrences put the<br>company's operations, as well<br>as the health and safety of its<br>employees, at danger.<br>Water scarcity has the potential<br>to harm operations and cause<br>economic disruption.<br>Inadvertent non-compliance<br>with current and forthcoming<br>waste legislation may incur<br>financial penalties and harm<br>one's reputation. | Implementing building design<br>and materials that are more<br>resilient to extreme weather<br>events, regularly assessing<br>and updating emergency<br>response plans, and providing<br>employee training on safety<br>procedures during extreme<br>weather.<br>Using recycled water for<br>non-potable purposes,<br>reducing water usage during<br>construction activities, and<br>incorporating sustainable<br>design features that minimize<br>water demand.<br>Implementing effective waste<br>management practices,<br>utilizing eco-friendly building<br>materials, and ensuring<br>compliance with local<br>environmental regulations. | Negative   |

# SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

| Dis   | closure Questions  | P1   | P2       | P3         | P4                    | P5  | P6                            | P7              | P8      | P9  |
|---|--|--|----------|------------|-----------------------|-----|-------------------------------|-----------------|---------|-----|
| Pol   | icy and management processes   |  |          |            |                       |     |                               |                 |         |     |
| 1. a  | <ul> <li>Whether your entity's policy/policies cover<br/>each principle and its core elements of the<br/>NGRBCs. (Yes/No)</li> </ul>   | Yes  | Yes      | Yes        | Yes                   | Yes | Yes                           | Yes             | Yes     | Yes |
| k   | b. Has the policy been approved by the Board? (Yes/No)   | Yes  | Yes      | Yes        | Yes                   | Yes | Yes                           | Yes             | Yes     | Yes |
| c   |  | ncclimite  | d.com/pa | olicies&co | des.html              |     |                               |                 |         |     |
| <ol> <li>Whether the entity has translated the policy<br/>procedures. (Yes / No)</li> </ol> |  | into   | Yes      | Yes        | Yes                   | Yes | Yes                           | Yes             | Yes     | Yes |
| 3.  | Do the enlisted policies extend to your value chain partners? (Yes/No)   |  |          |            |                       | No  |                               |                 |         |     |
| 4.  | Name of the national and international<br>codes/certifications/labels/standards<br>(e.g., Forest Stewardship Council,<br>Fairtrade, Rainforest Alliance, Trustee)<br>standards (e.g., SA 8000, OHSAS, ISO,<br>BIS) mapped to each principle. | ISO 9001:2015, ISO 14001:2015 to ensure compliance with health an safety, quality, and environmental management systems. Furthermore, th Company strictly follow the regulations and guidelines set forth by the Ind   |          |            |                       |     |                               | h and<br>e, the |         |     |
| 5.  | Specific commitments, goals and targets<br>set by the entity with defined timelines, if<br>any.  | <ul> <li>NCC strives to achieve enhanced customer satisfaction by delivering qualiproducts through timely completion in safe working environments. We dedicate ourselves to continual improvement in all fields of our business.</li> <li>Our quality standards are guided by the Quality Objectives stated below:</li> <li>"To consistently deliver quality products by adhering to set specification contractual, regulatory, and statutory requirements.</li> <li>To achieve enhanced customer satisfaction through cost-effective a timely completion." to update with targets.</li> </ul> |          |            |                       |     | s. We<br>ss.<br>w:<br>ations, |                 |         |     |
| 6.  | Performance of the entity against the<br>specific commitments, goals, and targets<br>along-with reasons in case the same are<br>not met.   |  |          |            | ts are ad<br>mum envi | -   | -                             |                 | nsuring |     |



#### Governance, leadership and oversight

7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure)

We are proud to highlight our ongoing commitment to Environmental, Social, and Governance (ESG) principles. In today's complex business landscape, we recognize the imperative of integrating sustainability into our operations.

Our journey towards sustainability is not without its challenges. We face ongoing pressures to ensure ethical supply chain practices, and foster diversity and inclusion within our workforce. They serve as catalysts for innovation and positive change.

To address these challenges, we have set ambitious targets aligned with our ESG priorities. These targets include

- Continuous improvement of Employee wellbeing and Training.
- Continuous improvement of Safety and working conditions.
- Ensuring a greener environment by planting trees at our Project Sites and Workshops.
- In a phased manner replacement of fuel run vehicles with Electric/Hybrid Vehicles.
- Improving diversity and inclusion in our workforce.
- Implementing initiatives to enhance community engagement and social impact.
- Installation of Solar plants.
- Installation of Sewerage Treatment Plants.
- Installation of Rainwater Harvesting systems.

We are pleased to report that we have made significant strides towards these targets. Through the implementation of renewable energy sources, and the introduction of inclusive hiring practices, we have surpassed several key milestones.

Nevertheless, our journey towards sustainability is ongoing. We remain committed to continuous improvement and transparency in our ESG efforts. By holding ourselves accountable and collaborating with stakeholders, we are confident in our ability to create long-term value for our shareholders, employees, and the communities in which we operate.

| 8. | Details of the highest authority responsible<br>for implementation and oversight of the<br>Business Responsibility policy/policies | ESG Committee   |
|----|--|---|
| 9. | Does the entity have a specified Committee<br>of the Board/ Director responsible for<br>decision making on sustainability related  | ESG Committee<br>Sri O P Jagetiya - Chairman<br>Sri Hemant M Nerurkar, Member         |
|    | issues? (Yes / No). If yes, provide details.   | Dr A S Durga Prasad, Member<br>Sri A A V Ranga Raju, Member<br>Sri A G K Raju, Member |

| 10. Details of Review of NGRBCs  | by the  | Com  | pany | :  |    |    |    |   |    |    |    |    |    |    |    |    |    |    |
|--|---|--|------|----|----|----|----|---|----|----|----|----|----|----|----|----|----|----|
| Subject for Review   |   | Indicate whether review was undertak-<br>en by Director/Committee of the Board/<br>Any other Committee |      |    |    |    |    | Frequency (Annually/Half yearly/ Quarter-<br>ly/Any other – please specify) |    |    |    |    |    |    |    |    |    |    |
|  |   | P2   | P3   | P4 | Р5 | P6 | P7 | P8  | P9 | P1 | P2 | P3 | P4 | P5 | P6 | P7 | P8 | P9 |
| Performance against above poli-<br>cies and follow up action   | All the policies of the company are approved by the Board and reviewed periodically on a need basis by respective Committees. |  |      |    |    |    |    |   |    |    |    |    |    |    |    |    |    |    |
| Compliance with statutory re-<br>quirements of relevance to the<br>principles, and rectification of any<br>non-compliances |   |  |      |    |    |    |    |   |    |    |    |    |    |    |    |    |    |    |
| 11. Has the entity carried out<br>independent assessment/<br>evaluation of the working                                     | assessment both internally & externally to evaluate effectiveness of management system an                                     |  |      |    |    |    |    |   |    |    |    |    |    |    |    |    |    |    |
| of its policies by an external<br>agency? (Yes/No). If yes,<br>provide name of the agency.                                 |   |  |      |    |    |    |    |   |    |    |    |    |    |    |    |    |    |    |

12. If answer to question (1) above is "No" i.e., not all Principles are covered by a policy, reasons to be stated

| Questions   |                |  |
|---|----------------|--|
| The entity does not consider the Principles material to its business (Yes/No)   |                |  |
| The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No) |                |  |
| The entity does not have the financial or/human and technical resources available for the task (Yes/No)                         | Not Applicable |  |
| It is planned to be done in the next financial year (Yes/No)  | -              |  |
| Any other reason (please specify)   |                |  |

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# SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as "Essential" and "Leadership". While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally, and ethically responsible.

PRINCIPLE 1: Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

#### **Essential Indicators**

1. Percentage coverage by training and awareness programmes on any of the Principles during the financial year.

| Segment               | Total number<br>of training and<br>awareness<br>programmes held | Topics / principles<br>covered under the training and its impact                     | Percentage of persons<br>in respective category<br>covered by the<br>awareness programmes |
|-----------------------|---|--|---|
| Board of Directors    | 2   | Enterprise Risk Management   | 100%  |
|                       |   | • Regulatory Updates - Amendment to the SEBI (LO&DR) Regulations, 2015               |   |
|                       |   | Training Impact:   |   |
|                       |   | <ul> <li>Enhanced organization's operational and<br/>financial stability.</li> </ul> |   |
|                       |   | Awareness and better compliance  |   |
| Key Management        | 2   | Enterprise Risk Management   | 100%  |
| Personnel             |   | • Regulatory Updates - Amendment to the SEBI (LO&DR) Regulations, 2015               |   |
|                       |   | Training Impact:   |   |
|                       |   | <ul> <li>Enhanced organization's operational and<br/>financial stability.</li> </ul> |   |
|                       |   | Awareness and better compliance  |   |
| Employees other       | 252   | • Behavioural  | 16.89%  |
| than BODs and<br>KMPs |   | • Technical  |   |
|                       |   | Project Management   |   |
|                       |   | Leadership Programs  |   |
|                       |   | Training Impact:   |   |
|                       |   | <ul> <li>Improved motivation and competency among<br/>employees.</li> </ul>          |   |
| Workers               | 2520  | Health & Safety Awareness (EHS) Training   | 86%   |
|                       |   | Training Impact:   |   |
|                       |   | Increased awareness among workers  |   |

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/judicial institutions, in the financial year, in the following format

(Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website)

| Monetary        |                    |   |                      |   |  |  |  |  |
|-----------------|--------------------|---|----------------------|---|--|--|--|--|
|                 | NGRBC<br>Principle | Name of the regulatory/<br>Enforcement agencies/ judicial<br>institutions | Amount<br>(In INR)   | Brief of<br>the Case                      | Has an appeal<br>been preferred?<br>(Yes/No) |  |  |  |
| Penalty/ Fine   |                    |   |                      |   |  |  |  |  |
| Settlement      | Nil                |   |                      |   |  |  |  |  |
| Compounding fee |                    |   |                      |   |  |  |  |  |
|                 |                    | Non-Monetary  |                      |   |  |  |  |  |
|                 | NGRBC<br>Principle | Name of the regulatory/<br>enforcement agencies/ Judicial<br>institutions | Brief of<br>the Case | Has an appeal been preferred?<br>(Yes/No) |  |  |  |  |
| Imprisonment    | A LEI              |   |                      |   |  |  |  |  |
| Punishment      | Nil                |   |                      |   |  |  |  |  |

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or nonmonetary action has been appealed.

| Case Details | Name of the regulatory/ enforcement agencies/ judicial institutions |
|--------------|---|
| Nil          | Not Applicable  |

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

NCC Limited has implemented an anti-corruption and anti-bribery policy to prevent, deter, and identify fraudulent and corrupt business practices. The Company is dedicated to conducting its business with utmost honesty, integrity, and ethical standards and is committed to enforcing these standards across all its global operations by refraining from any involvement in bribery or corruption. This policy applies to all employees, including directors and other stakeholders associated with the Company, and is included in the onboarding process for all new hires.

Web-link to the policy: https://ncclimited.com/policies&codes.html

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption.

|           | FY 2023-24<br>(Current Financial Year) | FY 2022-23<br>(Previous Financial Year) |
|-----------|--|---|
| Directors |  |   |
| KMPs      | NU                                     | NU                                      |
| Employees | Nil                                    | Nil                                     |
| Workers   |  |   |



6. Details of complaints with regard to conflict of interest.

|  | FY 202:<br>(Current Final |         | FY 2022-23<br>(Previous Financial Year) |         |  |
|--|---------------------------|---------|---|---------|--|
|  | Number                    | Remarks | Number                                  | Remarks |  |
| Number of complaints received in relation to issues of Conflict of Interest of the Directors | Nil                       |         |   |         |  |
| Number of complaints received in relation to issues of Conflict of Interest of the KMPs      |                           |         |   |         |  |

7. Provide details of any corrective action taken or underway on issues related to fines / penalties /action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

Not Applicable

8. Number of days of accounts payables ((Accounts payable \*365) / Cost of goods/services procured) in the following format:

|                                     | FY 2023-24<br>(Current Financial Year) | FY 2022-23<br>(Previous Financial Year) |
|-------------------------------------|--|---|
| Number of days of accounts payables | 84 days                                | 88 days                                 |

9. Open-ness of business

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

| Parameter                     | Metrics   | FY 2023-24<br>(Current Financial Year) | FY 2022-23<br>(Previous Financial Year) |
|-------------------------------|---|--|---|
| Concentration of<br>Purchases | a. Purchases from trading houses as % of total purchases  | Nil                                    | Nil                                     |
|                               | b. Number of trading houses where<br>purchases are made from  | Not Applicable                         | Not Applicable                          |
|                               | <ul> <li>Purchases from top 10 trading houses<br/>as % of total purchases from trading<br/>houses</li> </ul>                  | Not Applicable                         | Not Applicable                          |
| Concentration of<br>Sales     | a. Sales to dealers / distributors as % of total sales  | Nil                                    | Nil                                     |
|                               | b. Number of dealers / distributors to whom sales are made  | Not Applicable.                        | Not Applicable.                         |
|                               | <ul><li>c. Sales to top 10 dealers / distributors as</li><li>% of total sales to dealers / distributors</li></ul>             | Not Applicable.                        | Not Applicable.                         |
| Share of RPTs in              | a. Purchases (Purchases with related parties /Total Purchases)  | 0.01%                                  | 0.01%                                   |
|                               | b. Sales (Sales to related parties / Total Sales)   | 0.29%                                  | 0.27%                                   |
|                               | <ul> <li>Loans &amp; advances (Loans &amp; advances<br/>given to related parties / Total loans &amp;<br/>advances)</li> </ul> | 9.42%                                  | 7.12%                                   |
|                               | d. Investments (Investments in related parties / Total Investments made)  | 99.85%                                 | 99.70%                                  |

#### Leadership Indicators

1. Awareness programmes conducted for value chain partners on any of the principles during the financial year.

| Total number<br>of awareness<br>programmes held | Topics / principles covered under the training        | %age of value chain partners covered<br>(by value of business done with<br>such partners) under the awareness<br>programmes |
|---|---|---|
| 3   | Suppliers' sustainability awareness programme.        | 26%   |
|   | Service providers sustainability awareness programme. |   |
|   | Value chain partners sustainability awareness         |   |
|   | programme.  |   |

2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If Yes, provide details of the same.

Yes, the Company has a Code of Conduct that applies to its Board of Directors and senior management team. The Code includes measures to prevent and manage conflicts of interest and mandates that the individuals covered under it should act with honesty, ethics, and integrity. It requires them to disclose and avoid any potential or actual conflicts of interest. These conflict-of- interest areas include employment (outside), directorships (outside), business interests, related parties, payments, or gifts from others & corporate opportunities.

https://ncclimited.com/policies%20&%20codes/Code%20of%20Conduct%20new.pdf

#### PRINCIPLE 2: Businesses should provide goods and services in a manner that is sustainable and safe.

| Essential Indicators |  |
|----------------------|--|
|                      |  |

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

|       | FY 2023-24<br>(Current Financial Year) | FY 2022-23<br>(Previous Financial Year) | Details of improvements in environmental<br>and social impacts                |
|-------|--|---|---|
| R&D   | 100%                                   | -                                       | R&D Expenditure focused on reduction of                                       |
| Сарех | -                                      | -                                       | utilization of raw material which will lead to reduction in carbon footprint. |

- 2. a. Does the entity have procedures in place for sustainable sourcing? (Yes/No) No
  - b. If yes, what percentage of inputs were sourced sustainably. Not Applicable.
- 3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.

Not Applicable

4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). No

If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

Extended Producer Responsibility (EPR) is not applicable as the company's primary activity is construction and related services, and it does not produce any consumer products.



# Leadership Indicators

1. Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format

| NIC<br>Code  | Name of<br>Product<br>/Service | % of total<br>Turnover<br>contributed | Boundary for which the<br>Life Cycle Perspective<br>/ Assessment was<br>conducted | Whether conducted<br>by independent<br>external agency<br>(Yes/No) | Results communicated in<br>public domain (Yes/No)<br>If yes, provide the web-<br>link |  |  |  |
|--|--------------------------------|---------------------------------------|---|--|---|--|--|--|
| NCC limited did not conduct life cycle assessment for the projects |                                |                                       |   |  |   |  |  |  |

2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

| Name of Product / Service              | Description of the risk / concern | Action Taken |
|--|-----------------------------------|--------------|
| NCC limited did not conduct life cycle | assessment for the projects       |              |

3. Percentage of recycled or reused input material to total material (by value) used in production (For manufacturing industry) or providing services (for service industry).

|                         | Recycled or re-used input material to total material |                           |  |  |  |  |
|-------------------------|--|---------------------------|--|--|--|--|
| Indicate input material | FY 2023-24   | FY 2022-23                |  |  |  |  |
|                         | (Current Financial Year)                             | (Previous Financial Year) |  |  |  |  |
|                         | Nil  |                           |  |  |  |  |

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tons) reused, recycled, and safely disposed of.

| FY 2023-24<br>(Current Financial Year) | FY 2022-23<br>(Previous Financial Year) |
|--|---|
| Not Applicable                         |   |

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

| Indicate product category | Reclaimed products and their packaging materials as % of total prod-<br>ucts sold in respective category |  |  |  |
|---------------------------|--|--|--|--|
|                           | Not Applicable   |  |  |  |

# PRINCIPLE 3: Businesses should respect and promote the well-being of all employees, including those in their value chains

| <b>F</b> | <br>I | ators |
|----------|-------|-------|
|          |       |       |
|          |       |       |

1.a. Details of measures for the well-being of employees.

|              |             |            |              | % of e          | mployees   | covered      | by         |            |                       |            |                    |
|--------------|-------------|------------|--------------|-----------------|------------|--------------|------------|------------|-----------------------|------------|--------------------|
| Category     | Total       |            | alth<br>ance | Accio<br>insura |            | Mate<br>bene | •          |            | Paternity<br>Benefits |            | y Care<br>:ilities |
|              | (A)         | No.<br>(B) | %<br>(B/ A)  | No.<br>(C)      | %<br>(C/A) | No.<br>(D)   | %<br>(D/A) | No.<br>(E) | %<br>(E/ A)           | No.<br>(F) | %<br>(F/ A)        |
| Permanent e  | employees   |            |              |                 |            |              |            |            |                       |            |                    |
| Male         | 6479        | 6479       | 100%         | 6479            | 100%       | 0            | 0%         | 0          | 0%                    | 0          | 0%                 |
| Female       | 107         | 107        | 100%         | 107             | 100%       | 0            | 0%         | 0          | 0%                    | 98         | 92%                |
| Total        | 6586        | 6586       | 100%         | 6586            | 100%       | 0            | 0%         | 0          | 0%                    | 98         | 1%                 |
| Other than I | Permanent e | employee   | S            |                 |            |              |            |            |                       |            |                    |
| Male         | 6104        | 0          | 0%           | 6104            | 100%       | 0            | 0%         | 0          | 0%                    | 0          | 0%                 |
| Female       | 71          | 0          | 0%           | 71              | 100%       | 0            | 0%         | 0          | 0%                    | 32         | 45%                |
| Total        | 6175        | 0          | 0%           | 6175            | 100%       | 0            | 0%         | 0          | 0%                    | 32         | 1%                 |

# b. Details of measures for the well-being of workers:

|            |          |              |            |            | % of wor   | kers co               | vered by   |                       |            |                        |            |
|------------|----------|--------------|------------|------------|------------|-----------------------|------------|-----------------------|------------|------------------------|------------|
| Category   | Total    | Hea<br>insur |            |            |            | Maternity<br>benefits |            | Paternity<br>Benefits |            | Day Care<br>facilities |            |
|            | (A)      | No. (B)      | %<br>(B/A) | No.<br>(C) | %<br>(C/A) | No.<br>(D)            | %<br>(D/A) | No.<br>(E)            | %<br>(E/A) | No.<br>(F)             | %<br>(F/A) |
| Permanent  | workers  |              |            |            |            |                       |            |                       |            |                        |            |
| Male       |          |              |            |            |            |                       |            |                       |            |                        |            |
| Female     |          |              |            |            | Not        | Applica               | able       |                       |            |                        |            |
| Total      |          |              |            |            |            |                       |            |                       |            |                        |            |
| Other than | Permaner | nt workers   |            |            |            |                       |            |                       |            |                        |            |
| Male       | 12657    | 0            | 0%         | 12657      | 100%       | 0                     | 0%         | 0                     | 0%         | 0                      | 0%         |
| Female     | 376      | 0            | 0%         | 376        | 100%       | 0                     | 0%         | 0                     | 0%         | 272                    | 72%        |
| Total      | 13033    | 0            | 0%         | 13033      | 100%       | 0                     | 0%         | 0                     | 0%         | 272                    | 2%         |

c. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format:

|  | FY 2023-24<br>(Current Financial Year) | FY 2022-23<br>(Previous Financial Year) |
|--|--|---|
| Cost incurred on well- being measures as a % of total revenue of the company | 0.06%                                  | 0.08%                                   |



# 2. Details of retirement benefits.

|          | (Cu  | FY 2023-24<br>rrent Financial Ye                        | ear)   | FY 2022-23<br>(Previous Financial Year)                        |   |  |  |  |
|----------|--|---|--|--|---|--|--|--|
| Benefits | No. of<br>employees<br>covered as a %<br>of total<br>employees | No. of workers<br>Covered as<br>a % of total<br>workers | Deducted and<br>deposited<br>with the<br>authority<br>(Y/N/N.A.) | No. of<br>employees<br>covered as a %<br>of total<br>employees | No. of workers<br>Covered as<br>a % of total<br>workers | Deducted and<br>deposited<br>with the<br>authority<br>(Y/N/N.A.) |  |  |
| PF       | 100%   | 100%  | Y  | 100%   | 100%  | Y  |  |  |
| Gratuity | 100%   | -   | Y  | 100%   | -   | Y  |  |  |
| ESI      | 100%   | -   | Y  | 100%   | -   | Y  |  |  |

3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Yes, the Company ensures that all its premises and offices are accessible to employees and workers with disabilities. Further, NCC is deploying amenities for the differently abled employees at plants and other work locations to improve accessibility.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Yes.

Web-link to the policy: https://www.ncclimited.com/policies%20&%20codes/Equal\_Opportunity\_Policy.pdf

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

| Permanent employees |                     |                | Permanent workers   |                       |  |
|---------------------|---------------------|----------------|---------------------|-----------------------|--|
| Gender              | Return to work rate | Retention rate | Return to work rate | <b>Retention rate</b> |  |
| Male                | Not Applicable      | Not Applicable | Not Appli           | cable                 |  |
| Female              | 100%                | 100%           |                     |                       |  |
| Total               | 100%                | 100%           |                     |                       |  |

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and workers? If yes, give details of the mechanism in brief.

|                                | (If Yes, then give details of the mechanism in brief)                                     |
|--------------------------------|---|
| Permanent Workers              | Yes, Grievance redressal available. Complaint can be raised through email & phone number. |
| Other than Permanent Workers   | Yes   |
| Permanent Employees            | Yes   |
| Other than Permanent Employees | Yes   |

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity.

|                                  | (Curr   | FY 2023-24<br>ent Financial Year)  | (          |  | FY 2022-23<br>Previous Financial Year)   |            |
|----------------------------------|---|--|------------|--|--|------------|
| Category                         | Total<br>employees<br>/ workers in<br>respective<br>category<br>(A) | No. of employees<br>/ workers in<br>respective<br>category, who<br>are part of<br>association(s) or<br>Union (B) | %<br>(B/A) | Total<br>employees<br>/ workers<br>in<br>respective<br>category<br>(C) | No. of employees<br>/ workers in<br>respective<br>category, who<br>are part of<br>association(s) or<br>Union (D) | %<br>(D/C) |
| <b>Total Permanent Employees</b> | 6586  | 0  | 0%         | 5515   | 0  | 0%         |
| Male                             | 6479  | 0  | 0%         | 5417   | 0  | 0%         |
| Female                           | 107   | 0  | 0%         | 98   | 0  | 0%         |
| Total Permanent Workers          |   |  |            | ·  | ,  |            |
| Male                             | N/A   |  |            |  |  |            |
| Female                           |   |  |            |  |  |            |

8. Details of training given to employees and workers:

|           |           | FY 2023-24<br>(Current Financial Year) |         |          |                         | FY 2022-23<br>(Previous Financial Year) |                                  |         |                      |         |
|-----------|-----------|--|---------|----------|-------------------------|---|----------------------------------|---------|----------------------|---------|
| Category  | Total     | On Health and safety measures          |         |          | On Skill<br>upgradation |   | On Health and<br>safety measures |         | On Skill upgradation |         |
|           | (A)       | No. (B)                                | % (B/A) | No. (C)  | % (C/A)                 | (D)                                     | No. (E)                          | % (E/D) | No. (F)              | % (F/D) |
| Employees | Employees |  |         |          |                         |   |                                  |         |                      |         |
| Male      | 12583     | 9689                                   | 77%     | 345      | 3%                      | 11360                                   | 8555                             | 75%     | 273                  | 2.40%   |
| Female    | 178       | 137                                    | 77%     | 91       | 51%                     | 130                                     | 90                               | 69%     | 51                   | 39.23%  |
| Total     | 12761     | 9826                                   | 77%     | 436      | 3%                      | 11490                                   | 8645                             | 75%     | 324                  | 2.82%   |
| Workers   |           |  |         | <u>.</u> |                         |   |                                  |         |                      |         |
| Male      | 12657     | 10885                                  | 86%     | 0        | 0%                      | 8862                                    | 7267                             | 82%     | -                    | -       |
| Female    | 376       | 323                                    | 86%     | 0        | 0%                      | 259                                     | 212                              | 82%     | -                    | -       |
| Total     | 13033     | 11208                                  | 86%     | 0        | 0%                      | 9121                                    | 7479                             | 82%     | -                    | -       |

9. Details of performance and career development reviews of employees and worker.

| Category            | FY 2023-24<br>(Current Financial Year) |         |         | FY 2022-23<br>(Previous Financial Year) |         |         |
|---------------------|--|---------|---------|---|---------|---------|
|                     | Total (A)                              | No. (B) | % (B/A) | Total (C)                               | No. (D) | % (D/C) |
| Permanent Employees |  |         |         |   |         |         |
| Male                | 6479                                   | 6479    | 100%    | 5417                                    | 5417    | 100%    |
| Female              | 107                                    | 107     | 100%    | 98                                      | 98      | 100%    |
| Total               | 6586                                   | 6586    | 100%    | 5515                                    | 5515    | 100%    |
| Permanent Workers   |  |         |         |   |         |         |
| Male                |  |         |         |   |         |         |
| Female              | N/A                                    |         |         |   |         |         |
| Total               |  |         |         |   |         |         |



- 10. Health and safety management system
  - a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, what is the coverage of such a system.

Yes, occupational health and safety management system has been implemented by the entity. It covers the entire operations covering all construction project sites including offices. In line with NCC Ltd. Vision, Philosophy, and QEHS Policy, management systems have been implemented in accordance with the International Standards ISO 45001:2018 (Occupational Health and Safety Management System Standard). HSE plan been prepared for every operation based on the scope, associated risks and mitigation measures covering occupational health, safety & environment. And this Management plan includes the mandatory and regulatory requirements for systematic management and execution within the organization in a safe manner.

b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity.

The company has in place systematic risk management process to identify and control all the hazards in construction project sites, and offices. The Company's risk management process is applied through five steps (Identification, Assessment, Mitigation, Monitoring and Reporting) and is the key driver for identifying and controlling the risk of HSE in business. All relevant stakeholders including construction Engineers, Worker's Representatives, Design & Planning Engineers and HSE team members are involved in risk assessments and the risk management process, Risk Assessment & Safe Work method statement are developed and approved prior to starting any work activity. All identified risk and risk mitigation plans are required to be documented, approved and communicated to all relevant parties involved in the activity. Apart from this risk management process the company has site inspections, Site and Corporate HSE walks and HSE audits to identify the work related hazards to assess the risks for routine and non-routine for further review.

c. Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks.

Yes, the Company has processes for workers to report work related hazards verbally, discussions in daily Tool Box Talks Meetings or in written based on the risk levels. And all site execution team including workers have the right to remove themselves from such hazards to safe guard themselves and others. If any such hazards beyond their limits, it will be reported for further action to concern authority.

d. Do the employees/ workers of the entity have access to non-occupational medical and healthcare services.

Yes, at every project site the company tied up with nearest multi-speciality hospitals where the employees and workers having direct access through their ID cards to avail the non-occupational medical and health care services.

11. Details of safety related incidents, in the following format:

| Safety Incident/Number                       | Category  | FY 2023-24<br>(Current Financial Year) | FY 2022-23<br>(Previous Financial Year) |
|--|-----------|--|---|
| Lost Time Injury Frequency Rate (LTIFR) (per | Employees | 0.09                                   | 0.33                                    |
| one million-person hours worked)             | Workers   | 0.53                                   | 1.08                                    |
| Total recordable work-related injuries       | Employees | 3                                      | 9                                       |
|  | Workers   | 12                                     | 16                                      |
|  | Employees | 0                                      | 0                                       |
| No. of fatalities                            | Workers   | 5                                      | 5                                       |
| High consequence work-related injury or ill- | Employees | 0                                      | 0                                       |
| health (excluding fatalities)                | Workers   | 0                                      | 0                                       |

12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

As a part of the HSE management system, a project specific HSE plan is prepared at the inception of every new project that determines the broad parameters of HSE Management. This HSE plan Identifies the hazardous operations and the risk arising from such hazards which are within the scope of the work. It even specifies the required integrated preventive measures (Controls) to mitigate the same.

The Management provides strong demonstrable visible leadership and commitment towards HSE through personal examples and actions. This is the first principle of NCC L.I.F.E. (Live Injury Free Each Day) leadership commitment. Management has participated in HSE meetings, conducted site Inspections and HSE Audits, to encourage and develop a positive attitude towards HSE within NCC Projects and operations. Management ensured that sufficient HSE resources were available and allocated responsibilities for implementing the NCC LIFE framework. Roles & Responsibilities, targets & objectives, goals, training needs & required behaviours had been clearly defined, agreed & communicated throughout the entire organization and structure.

To support this further, there is a systematic risk management process in place to identify and control all the hazards in projects / units which requires verification of conformity. The HSE management system has various procedures and norms. Therefore, a process has been established for carrying out Internal HSE Audits. This process mandates to organize internal audits for all active projects and it is verified by Head Office Audit Team at least once in six months. Certain Projects were selected for frequent auditing, depending on their status, importance, and risk profile. This was in addition to any external audits carried out by accredited auditors.

13. Number of complaints on the following made by employees and workers.

|                    | FY 2023-24<br>(Current Financial Year) |   |         | FY 2022-23<br>(Previous Financial Year) |   |         |  |
|--------------------|--|---|---------|---|---|---------|--|
|                    | Filed during<br>the year               | Pending<br>resolution at<br>the end of year | Remarks | Filed<br>during the<br>year             | Pending<br>resolution at the<br>end of year | Remarks |  |
| Working Conditions | 0                                      | 0   | -       | 0                                       | 0   | -       |  |
| Health and Safety  | 0                                      | 0   | -       | 0                                       | 0   | -       |  |

14. Disclose % of your plants & offices that were assessed (by the entity/ statutory authorities/ third parties) in the current F.Y for health & safety practices & working conditions.

|                             | % of your plants and offices that were assessed (by entity or statutory authorities or third parties) |  |
|-----------------------------|---|--|
| Health and safety practices | 100%  |  |
| Working Conditions          | 100%  |  |

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health and safety practices and working conditions.

Every project of the Company's Safety Committee undertakes a review of all accidents and incidents, and formulate procedures based on risk analysis of data gathered through respective Project sites. This data is used for predictive analysis, measurement of incidents and unsafe behaviors. This enables identification of the key areas of risk which in turn guides the projects to proactively manage and focus resources to prevent any accidents or incidents. Such analysis is shared throughout the group to support NCC Mission Safe Working Environment ZERO accident objective.

In view of this collective approach, efforts have been made in understanding the Company's high-risk profile holistically as well as in general. HSE risk management culture has been inculcated across the Company. Various steps have been taken including:

- Implementation of HSE Surveillance Rating
- Developed HSE Training Modules on high-risk activities.



- Developed standardized template of HSE Lessons Learnt and these alerts are shared in the centralized knowledge sharing platform which can be accessed by all employees.
- Enrolled Subject Matter Experts (SMEs) into the HSE Management Community of central knowledge sharing module.
- Implementation of senior management audits based on standard checklist developed by the HSE Council.

The outcome of the efforts has been to capture the high-risk hazardous activities ubiquitous in various NCC's Business verticals. This helps to devise an action plan to enhance the competency among stakeholders in managing such activities with higher degree of awareness and suitable training from competent external agencies as well as subject matter experts. Each employee of the organisation strives to achieve HSE excellence in their respective functions and align their actions and business decisions.

# Leadership Indicators

1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N).

Yes, the company extends life insurance coverage for works related death of its employees & workers.

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

Periodical reviews are done with value chain partners to ensure they are complying with statutory obligations, laws, timely payment of duties and taxes. "Standard terms & conditions" are part of all the orders which are binding to value chain partners that requires them to clear payment dues, such as Taxes, PF, Insurance, Gratuity, etc.

3. Provide the number of employees / workers having suffered high consequence work related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

|           | Total no. of affected employees/ workers |   | No. of employees/workers that are rehabilitat<br>and placed in suitable employment or whos<br>family members have been placed in suitabl<br>employment |   |
|-----------|--|---|--|---|
|           | FY 2023-24<br>(Current Financial Year)   | FY 2022-23<br>(Previous Financial Year) | FY 2023-24<br>(Current Financial Year)   | FY 2022-23<br>(Previous Financial Year) |
| Employees | Injuries - 3<br>Fatalities - 0           | Injuries - 9<br>Fatalities - 0          | -  | -                                       |
| Workers   | Injuries - 12<br>Fatalities - 5          | Injuries - 16<br>Fatalities - 5         | -  | -                                       |

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)

Yes

5. Disclose % of value chain partners (by the value of business done with them) that were assessed in the current F.Y for health & safety practices & working conditions.

|                              | % of value chain partners (by value of business done with such partners) that were assessed |
|------------------------------|---|
| Health and safety conditions |   |
| Working conditions           | -   |

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

Assessment of risks / concerns at value chain partner's working premises is noted and categorised based on the shortcomings. Defined time is provided to the partner for rectifying the same and comply to all the EHS guidelines company has defined. Visits are done to the premises on regular basis for analysing the guidelines being followed. Company has incorporated all the EHS guidelines as part of the contract while finalization of orders. These guidelines are intended to supplement any contractual requirements, manual, SOP's, Value chain partner's existing EHS programmes, Client requirements etc.

#### PRINCIPLE 4: Businesses should respect the interests of and be responsive to all its stakeholders.

#### **Essential Indicators**

1. Describe the processes for identifying key stakeholder groups of the entity.

The stakeholder identification process at NCC Limited is built around the following procedures marked in order of execution as mentioned below:

- Purpose of stakeholder analysis.
- Identifying potential stakeholders who may affect or may be affected by the business.
- Stakeholder categorization (internal or external).
- Stakeholder prioritization based on impact on the business.
- Information gathering on stakeholder expectations.
- Developing a stakeholder engagement plan.

In order to make sure that the business is serving its stakeholders' needs and accomplishing its objectives, it is important to continually monitor and engage key stakeholders in the process of identifying them.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

| Stakeholder<br>Group          | Whether<br>identified as<br>Vulnerable<br>and<br>Marginalized<br>Group<br>(Yes/No) | Channels of communication<br>(Email, SMS, Newspaper,<br>Pamphlets, Advertisement,<br>Community Meetings, Notice<br>Board, Website), Other | Frequency of<br>engagement<br>(Annually/<br>Half yearly/<br>Quarterly /<br>others – please<br>specify) | Purpose and scope of<br>engagement including key<br>topics and concerns raised<br>during such engagement   |
|-------------------------------|--|---|--|--|
| Employees                     | No   | Circulars, E-mails, Meetings,<br>Corporate Social Initiatives, Welfare<br>Initiatives, In House Magazines,<br>Help Desk etc.              | As and when required   | Employee development<br>and benefits, expectations,<br>volunteering, career<br>advancement, etc.   |
| Clients/<br>Customers         | No   | E-mails, Official Letters, Customer satisfaction  | As and when required   | Project delivery, timeline,<br>challenges that are faced during<br>execution, Customer satisfaction<br>and feedback  |
| Suppliers/Sub-<br>contractors | No   | E-mails, Meetings, Official Letters   | As and when<br>required  | Need and expectation, schedule,<br>supply chain issues, need for<br>awareness and other training,<br>their regulatory compliance, EHS<br>performance etc., |



| Stakeholder<br>Group                            | Whether<br>identified as<br>Vulnerable<br>and<br>Marginalized<br>Group<br>(Yes/No) | Channels of communication<br>(Email, SMS, Newspaper,<br>Pamphlets, Advertisement,<br>Community Meetings, Notice<br>Board, Website), Other  | Frequency of<br>engagement<br>(Annually/<br>Half yearly/<br>Quarterly /<br>others – please<br>specify) | Purpose and scope of<br>engagement including key<br>topics and concerns raised<br>during such engagement                  |
|---|--|--|--|---|
| Local<br>communities                            | No   | Direct Engagement as well as the execution of a company's CSR project  | As and when required   | To seek their feedback and expectation of the CSR programs  |
| Media   | No   | Press Releases, Quarterly<br>Results, Annual Reports, AGM<br>(shareholder's interaction), Access<br>information and media interactions   | As and when required   | Performance reporting, good<br>practices, show cases, awards<br>and showcases, awards and<br>successes, initiatives, etc. |
| Government                                      | No   | Press Releases, Quarterly Results,<br>Annual Reports, Stock Exchange<br>filings, issue specific meetings,<br>representations   | As and when required   | Reporting requirement,<br>Statutory compliance, authority's<br>assistance, and solving issues.                            |
| Shareholders                                    | No   | E-mail, Press Releases, Quarterly<br>Results, Annual Reports, AGM<br>(Shareholder's interaction),<br>Quarterly investor presentation,<br>stock exchange filings and<br>corporate website | As and when<br>required  | To understand their requirements<br>and expectations, which are<br>crucial to the business                                |
| Investors/ Banks<br>& Financial<br>Institutions | No   | E-mails, Meetings  | As and when required   | To evaluate business performance  |

# Leadership Indicators

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

Feedback/grievances received from various stakeholders are communicated to the Board based on relevance by respective functional leaders

2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

The company conducted internal stakeholder consultations to identify material issues that impact its business & day-to-day operations.

3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.

NCC Limited continuously engaged with vulnerable/ marginalized stakeholder groups as per the stakeholder engagement plan. The Company's outreach initiatives cater to the underprivileged/marginalized/vulnerable communities residing in underdeveloped areas with a single objective of improving their lives and livelihood through CSR initiatives spearheaded by the CSR team:

- a) Skill development the Company has executed projects such as setting up of Central Instrumentation Laboratory at University College for Women at Koti, Hyderabad that promotes skill development amongst women who still form a vulnerable section of the society & bring them into the workforce.
- b) Education- the Company has deployed several projects for better & state of the art education for our children & adults. These projects include support to "Ekal Vidyalayas" (benefiting tribal students), enabling digital classrooms for schools in Kothapeta, upgradation of computer lab at Arts and Science College for Women, Andhra Mahila Sabha, AAS Vidyalaya Education Caf (an online platform for educating dropouts) and many more.
- c) Healthcare- Access to primary healthcare & pre/postnatal care is basic human right. The Company has taken several measures to benefit communities that are unable to access these basic facilities. Our initiatives include operational expenses for milk banks, support for Aaryajanani Program, eye treatment & surgeries for EWS at LV Prasad Institute & support to setting up charitable diagnostics center & poly clinic at CR Foundation.
- d) Rural development- the Company has executed several measures for rural development & empowering our rural communities by developing infrastructure such as roads, drainage lines, water tanks, housing for marginalized & EWS etc.
- e) Community building- the Company has supported the peaceful co-existence of communities by enabling them with proper community spaces & gathering infrastructure. Prominent among these is the community center at Aziznagar, R R Dist, Telangana.

# PRINCIPLE 5: Businesses should respect and promote human rights

#### **Essential Indicators**

1 Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format.

|                      | (0             | FY 2023-24<br>Current Financial Yea          | r)      | FY 2022-23<br>(Previous Financial Year) |   |         |  |
|----------------------|----------------|--|---------|---|---|---------|--|
| Category             | Total (A)      | No. of employees<br>/ workers<br>covered (B) | % (B/A) | Total (C)                               | No. of employees /<br>workers covered (D) | % (D/C) |  |
| Employees            |                |  |         |   |   |         |  |
| Permanent            | 6586           | 6586   | 100%    | 5515                                    | 5515                                      | 100%    |  |
| Other than permanent | 6175           | 6175   | 100%    | 5975                                    | 5975                                      | 100%    |  |
| Total employees      | 12761          | 12761  | 100%    | 11490                                   | 11490                                     | 100%    |  |
| Workers              | ·              |  |         |   | ·   |         |  |
| Permanent            | Not Applicable |  |         |   |   |         |  |
| Other than permanent | 13033          | 13033  | 100%    | 9121                                    | 9121                                      | 100%    |  |
| Total workers        | 13033          | 13033  | 100%    | 9121                                    | 9121                                      | 100%    |  |



|                         |       | FY 2023-24<br>(Current Financial Year) |                   |         |                   |          | FY 2022-23<br>(Previous Financial Year) |                 |                |         |
|-------------------------|-------|--|-------------------|---------|-------------------|----------|---|-----------------|----------------|---------|
| Category                | Total | -                                      | ial to<br>im Wage |         | e than<br>Im Wage | ge Total |   | al to<br>m Wage | More<br>Minimu |         |
|                         | (A)   | No. (B)                                | % (B/A)           | No. (C) | % (C/A)           | (D)      | No. (E)                                 | % (E/D)         | No. (F)        | % (F/D) |
| Employees               |       |  |                   |         |                   |          |   |                 |                |         |
| Permanent               | 6586  | 0                                      | 0%                | 6586    | 100%              | 5515     | -                                       | -               | 5515           | 100%    |
| Male                    | 6479  | 0                                      | 0%                | 6479    | 100%              | 5417     | -                                       | -               | 5417           | 100%    |
| Female                  | 107   | 0                                      | 0%                | 107     | 100%              | 98       | -                                       | -               | 98             | 100%    |
| Other than<br>Permanent | 6175  | 6175                                   | 100%              | 0       | 0%                | 5975     | 5975                                    | 100%            | -              | -       |
| Male                    | 6104  | 6104                                   | 100%              | 0       | 0%                | 5943     | 5943                                    | 100%            | -              |         |
| Female                  | 71    | 71                                     | 100%              | 0       | 0%                | 32       | 32                                      | 100%            | -              | -       |
| Workers                 |       |  |                   |         |                   |          |   |                 |                |         |
| Permanent               |       |  |                   |         |                   |          |   |                 |                |         |
| Male                    |       |  |                   |         | Not Ap            | plicable |   |                 |                |         |
| Female                  |       |  |                   |         |                   |          |   |                 |                |         |
| Other than<br>Permanent | 13033 | 13033                                  | 100%              | 0       | 0%                | 9121     | 9121                                    | 100%            | -              |         |
| Male                    | 12657 | 12657                                  | 100%              | 0       | 0%                | 8862     | 8862                                    | 100%            | -              |         |
| Female                  | 376   | 376                                    | 100%              | 0       | 0%                | 259      | 259                                     | 100%            | -              | -       |

2. Details of minimum wages paid to employees and workers, in the following format.

3. Details of remuneration/salary/wages, in the following format.

a. Median remuneration/wages:

|   | Male   |             | Female |   |  |
|---|--|-------------|--------|---|--|
|   | Median remuneration/Numbersalary/ wages ofrespective category              |             | Number | Median remuneration/<br>salary/ wages of<br>respective category |  |
| Board of Directors (BoD) – Executive Director | 5  | 5,57,89,583 | -      | -   |  |
| Key Managerial Personnel                      | 2  | 98,24,421   | -      | -   |  |
| Employees other than BoD and KMP              | 6479   | 5,80,440    | 107    | 6,35,976  |  |
| Workers                                       | Not Applicable, as there are no permanent workers on the company's payroll |             |        |   |  |

b. Gross wages paid to female as % of total wages paid by the entity, in the following format:

|   | FY 2023-24<br>(Current Financial Year) | FY 2022-23<br>(Previous Financial Year) |
|---|--|---|
| Gross wages paid to females as % of total wages | 1.61%                                  | 1.74%                                   |

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No).

The Company is dedicated to upholding and safeguarding human rights. It has a set of guidelines in place such as the Code of Conduct, as well as HR policies and processes that specifically address these concerns. Human rights are a top priority for the organization, and we have a zero-tolerance towards any violations related to human rights. The Company does not have a single focal point for addressing human rights issues, but the HR head of the respective IC is responsible for addressing all human rights related issues & impacts.

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

The Company considers human rights to be a fundamental and essential value. It endeavours to uphold fair and ethical business and employment practices by supporting, safeguarding, and advocating for human rights. The Company adhere to zero tolerance towards all forms of slavery, forced labour, child labour, human trafficking, and any kind of physical, sexual, psychological, or verbal abuse.

All grievances that are received by the entity are addressed as and when received by the respective Project Managers / Business unit heads through Admin in Coordination with HR department. All the grievances received are duly investigated and appropriate actions are taken to resolve the issue /complaint. Whenever required, disciplinary actions are initiated as deemed fit and assistance from regulatory authority is sought.

|                                   | (Cu                         | FY 2023-24<br>(Current Financial Year)      |         |                             | FY 2022-23<br>(Previous Financial Year)     |         |  |  |
|-----------------------------------|-----------------------------|---|---------|-----------------------------|---|---------|--|--|
|                                   | Filed<br>during<br>the year | Pending<br>Resolution at<br>the end of year | Remarks | Filed<br>during<br>the year | Pending<br>Resolution at<br>the end of year | Remarks |  |  |
| Sexual Harassment                 | 0                           | 0   | -       | 0                           | 0   | -       |  |  |
| Discrimination at workplace       | 0                           | 0   | -       | 0                           | 0   | -       |  |  |
| Child Labour                      | 0                           | 0   | -       | 0                           | 0   | -       |  |  |
| Forced Labour/Involuntary Labour  | 0                           | 0   | -       | 0                           | 0   | -       |  |  |
| Wages                             | 0                           | 0   | -       | 0                           | 0   | -       |  |  |
| Other human rights related issues | 0                           | 0   | -       | 0                           | 0   | -       |  |  |

6. Number of Complaints on the following made by employees and workers:

7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

|  | FY 2023-24<br>(Current Financial Year) | FY 2022-23<br>(Previous Financial Year) |
|--|--|---|
| Total complaints reported under Sexual Harassment on of Women at<br>Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH) | 0                                      | 0                                       |
| Complaints on POSH as a % of female employees / workers  | 0                                      | 0                                       |
| Complaints on POSH upheld  | 0                                      | 0                                       |



8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

NCC believes that every employee is a trustee of its stakeholders and must adhere to the Company's Code of Conduct and conduct himself or herself at all times in a professional and ethical manner.

The company has a "Whistle-blower Policy" which encourages stakeholders to bring to the Company's attention, instances of unethical behaviour, discrimination, harassment, actual or suspected incidents of fraud or violation of the NCC Code of Conduct, that could adversely impact the Company's operations, business performance and / or reputation. The Company investigates such reported incidents in an impartial manner and takes appropriate action to ensure that the requisite standards of professional and ethical conduct are always upheld.

The policy also mentions about non-retaliation against complainants stating "No employee who reports a violation shall suffer any harassment, retaliation, or adverse employment condition because of such reporting. Any employee who retaliates against a person reporting a violation will be subject to disciplinary proceedings, which may extend to termination of employment."

- 9. Do human rights requirements form part of your business agreements and contracts? (Yes/No). Yes
- 10. Percentage of your plants & offices that were assessed (by entity or statutory authorities or third parties) for sexual harassment, discrimination at workplace, Child Labour, Forced Labour/Involuntary Labour, Wages, or other human rights related issues.

|                             | % of your plants and offices that were assessed (by entity or statutory authorities or third parties) |
|-----------------------------|---|
| Child labour                |   |
| Forced/involuntary labour   |   |
| Sexual harassment           | 1000/   |
| Discrimination at workplace | 100%  |
| Wages                       |   |
| Others – please specify     |   |

11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above.

No significant risks reported in the assessment.

# Leadership Indicators

- 1. Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints. Not Applicable
- 2. Details of the scope and coverage of any Human rights due diligence conducted.

The Company currently has not conducted any human rights due diligence through a third-party. However, the Company has a Code of Conduct and HR policies that adequately address human rights aspects. Various awareness programs are conducted regularly to sensitize employees and value chain partners to the Code of Conduct and human rights issues and to help understand and adhere to the Company's policies and practices regarding human rights.

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016

Yes, the premises / offices are accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016. This shows the NCC's dedication to fostering inclusive and welcoming environments for everyone.

4. Percentage of value chain partners that were assessed (by entity or statutory authorities or third parties) for sexual harassment, discrimination at workplace, Child Labour, Forced Labour/Involuntary Labour, Wages or other human rights related issues, along with the corrective action taken to address significant risks & concerns arising from assessments.

|                             | % of value chain partners (by value of business done with such partners) that were assessed |
|-----------------------------|---|
| Sexual harassment           |   |
| Discrimination at workplace |   |
| Child labour                |   |
| Forced/involuntary labour   |   |
| Wages                       |   |
| Others – please specify     |   |

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

#### PRINCIPLE 6: Businesses should respect and make efforts to protect and restore the environment.

**Essential Indicators** 

1. Details of total energy consumption (GJ) and energy intensity, in the following format.

| Parameter   | FY 2023-24<br>(Current Financial Year) | FY 2022-23<br>(Previous Financial Year) |
|---|--|---|
| From renewable sources  |  |   |
| Total electricity consumption (A)   | -                                      | -                                       |
| Total fuel consumption (B)  | -                                      | -                                       |
| Energy consumption through other sources (C)  | -                                      | -                                       |
| Total energy consumption from renewable sources (A+B+C)   | -                                      | -                                       |
| From non-renewable sources  |  |   |
| Total electricity consumption (D)   | 1,51,347                               | 99,593                                  |
| Total fuel consumption (E)  | 19,83,967                              | 23,73,050                               |
| Energy consumption through other sources (F)  | -                                      | -                                       |
| Total energy consumption from non-renewable sources (D+E+F)   | 21,35,313                              | 24,72,643                               |
| Total energy consumed (A+B+C+D+E+F)   | 21,35,313                              | 24,72,643                               |
| <b>Energy intensity per rupee of turnover</b><br>(Total energy consumed (Giga Joules / turnover in crore rupees)  | 116                                    | 186                                     |
| Energy intensity per rupee of turnover adjusted for Purchasing<br>Power Parity (PPP)<br>(Total energy consumed / Revenue from operations adjusted for<br>PPP) |  |   |
| Energy intensity in terms of physical output  |  |   |
| Energy intensity (optional) – the relevant metric may be selected by the entity   |  |   |

Note: For F.Y 24, data is reported for 221 sites & for F.Y 23, data is reported for 191 sites.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No



2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

Under the Performance, Achieve and Trade (PAT) Scheme of the Government of India, NCC Limited does not have any sites or facilities that have been designated as designated consumers (DCs).

3. Provide details of the following disclosures related to water, in the following format.

| Parameter   | FY 2023-24<br>(Current Financial Year) | FY 2022-23<br>(Previous Financial Year) |
|---|--|---|
| Water withdrawal by source (in kiloliters)  |  |   |
| (i) Surface water   | 24,292                                 | 11,777                                  |
| (ii) Groundwater  | 4,83,801                               | 2,18,644                                |
| (iii) Third party water (Municipal water supplies)  | 4,61,962                               | 2,85,724                                |
| (iv) Seawater / desalinated water   | -                                      | -                                       |
| (v) Others (Packaged Drinking water)  | -                                      | -                                       |
| Total volume of water withdrawal (in kiloliters) (i + ii + iii + iv + v)  | 9,70,056                               | 5,16,144                                |
| Total volume of water consumption (in kiloliters)   | 9,70,056                               | 5,16,144                                |
| Water intensity per crore of turnover (Water consumed / turnover in crores)   | 52.61                                  | 38.93                                   |
| Water intensity per rupee of turnover adjusted for Purchasing<br>Power Parity (PPP)<br>(Total water consumption / Revenue from operations adjusted for PPP) |  |   |
| Water intensity in terms of physical output   |  |   |
| Water intensity(optional) – the relevant metric may be selected by the entity   |  |   |

Note: For F.Y 24, data is reported for 221 sites & for F.Y 23, data is reported for 191 sites.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No

4. Provide the following details related to water discharged:

| Parameter   | FY 2023-24<br>(Current Financial Year) | FY 2022-23<br>(Previous Financial Year) |
|---|--|---|
| Water discharge by destination and level of treatment (in kilolitres) |  |   |
| (i) To Surface water  |  |   |
| - No treatment  | -                                      | -                                       |
| - With treatment – please specify level of treatment                  | -                                      | -                                       |
| (ii) To Groundwater   |  |   |
| - No treatment  | -                                      | -                                       |
| - With treatment – please specify level of treatment                  | -                                      | -                                       |
| (iii) To Seawater   |  |   |
| - No treatment  | -                                      | -                                       |
| - With treatment – please specify level of treatment                  | -                                      | -                                       |
| (iv) Sent to third-parties  |  |   |
| - With treatment – please specify level of treatment                  | -                                      | -                                       |
| (v) Others  |  |   |
| - No treatment  | -                                      | -                                       |
| - With treatment – please specify level of treatment                  | -                                      | -                                       |
| Total water discharged (in kilolitres)                                | -                                      | -                                       |

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

- 5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation. Not applicable. The current operational sites are under the Control of the company's customers.
- 6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format.

| Parameter                           | Please specify<br>unit | FY 2023-24<br>(Current Financial Year) | FY 2022-23<br>(Previous Financial Year) |  |
|-------------------------------------|------------------------|--|---|--|
| NOx                                 | -                      |  |   |  |
| SOx                                 | -                      |  |   |  |
| Particulate matter (PM)             | -                      |  |   |  |
| Persistent organic pollutants (POP) | -                      | Not available                          | Not available                           |  |
| Volatile organic compounds (VOC)    | -                      |  |   |  |
| Hazardous air pollutants (HAP)      | -                      |  |   |  |

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No



7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) and its intensity, in the following format:

| Parameter  | Unit  | FY 2023-24<br>(Current Financial Year) | FY 2022-23<br>(Previous Financial Year) |
|--|---|--|---|
| <b>Total Scope 1 emissions</b> (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)  | Metric tonnes of<br>CO <sub>2</sub><br>equivalent | 1,36,620                               | 1,63,408                                |
| <b>Total Scope 2 emissions</b> (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)  | Metric tonnes of<br>CO <sub>2</sub><br>Equivalent | 34,053                                 | 22,408                                  |
| Total Scope 1 and Scope 2 emissions per<br>Crore of turnover   | MTCO2e/Cr   | 9.26                                   | 14.01                                   |
| Total Scope 1 and Scope 2 emission in-<br>tensity per rupee of turnover adjusted<br>for Purchasing Power Parity (PPP)<br>(Total Scope 1 and Scope 2 GHG emissions<br>/ Revenue from operations adjusted for PPP) |   | -                                      | -                                       |
| Total Scope 1 and Scope 2 emission intensity in terms of physical output   |   | -                                      | -                                       |
| Total Scope 1 and Scope 2 emission<br>intensity (optional)<br>– the relevant metric may be selected by<br>the entity   |   | -                                      | -                                       |

Note: For F.Y 24, data is reported for 221 sites & for F.Y 23, data is reported for 191 sites.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No

8. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.

The company replaced CFL fixture with LED light fixtures through which it has estimated a saving potential of 40% in Lighting Load, it has also installed Auto Sliding glass doors at offices to reduce cooling demand. These initiatives have helped the company reduce greenhouse gas emissions.



| Parameter   |                        | FY 2023-24<br>(Current Financial Year) | FY 2022-23<br>(Previous Financial Year) |
|---|------------------------|--|---|
| Total Waste generated (in metric tons)  | )                      | , , , , , , , , , , , , , , , , , , ,  |   |
| Plastic waste <b>(A)</b>  |                        | 21.40                                  |   |
| E-waste (B)   |                        | 0.83                                   |   |
| Bio-medical waste <b>(C)</b>  |                        | 1400.14                                |   |
| Construction and demolition waste (D)   |                        | 8031.61                                |   |
| Battery waste <b>(E)</b>  |                        | 0.00                                   |   |
| Radioactive waste <b>(F)</b>  |                        | 0.00                                   |   |
| Other Hazardous waste (G) Please specif   | Ży                     | 411.68                                 |   |
| Other Non-hazardous waste generated <b>(H</b><br><b>Please specify</b> (Break-up by composition i<br>to the sector) | •                      | 2.58                                   | Not available                           |
| Total (A+B + C + D + E + F + G + H)   |                        | 9868.25                                |   |
| Waste intensity per rupee of turnover<br>(Total waste generated / Revenue from or                                   | perations)             |  | -                                       |
| Waste intensity per rupee of turnover a<br>Power Parity (PPP)<br>(Total waste generated / Revenue from ope          |                        |  |   |
| Waste intensity in terms of physical ou   |                        |  |   |
| Waste intensity (optional) – the relevant by the entity   | •                      |  |   |
| For each category of waste generated, operations (in metric tons)   | total waste recovered  | through recycling, re-using            | g or other recovery                     |
| Category of waste   |                        |  |   |
| (i) Recycled  |                        | 0.92                                   |   |
| (ii) Re-used*   |                        | 136.71                                 | N                                       |
| (iii) Other recovery operations   |                        | 2580.02                                | Not available                           |
| Total   |                        | 2717.65                                |   |
| For each category of waste generated,   | total waste disposed b | y nature of disposal meth              | od (in metric tons)                     |
| Category of waste   |                        |  |   |
| (i) Incineration  |                        |  |   |
| (ii) Landfilling  |                        | 2831.28 Not available                  |   |
| (iii) Other disposal operations   |                        | 2580.53                                |   |
| Total   |                        | 5412.42                                |   |

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No



10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your Company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

Not Applicable

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format.

| S. No. | Location of operations/offices | Type of operations | Whether the conditions of environmental approval clearance<br>are being complied with? (Y/N) If no, the reasons thereof and<br>corrective action taken, if any. |  |
|--------|--------------------------------|--------------------|---|--|
| Nil    |                                |                    |   |  |

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year

| Name and<br>brief details of<br>project                        | EIA Notification<br>No. | Date | Whether conducted by<br>independent external agency<br>(Yes / No) | Results communicated<br>in public domain<br>(Yes / No) | Relevant<br>Web link |  |  |
|--|-------------------------|------|---|--|----------------------|--|--|
| EIA, if applicable, is in the scope of the company's customers |                         |      |   |  |                      |  |  |

13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format.

| S.<br>No. | Specify the law / regulation<br>/ guidelines which was not<br>complied with | Provide details of the non-compliance | Any fines / penalties / action taken<br>by regulatory agencies such as<br>pollution control boards or by courts | Corrective<br>action taken,<br>if any |
|-----------|---|---------------------------------------|---|---------------------------------------|
|           |   | Nil                                   |   |                                       |

# Leadership Indicators

1. Water withdrawal, consumption and discharge in areas of water stress (in kilo liters).

For each facility / plant located in areas of water stress, provide the following information:

- (i) Name of the area: None
- (ii) Nature of operations
- (iii) Water withdrawal, consumption, and discharge in the following format:

| Parameter  | FY 2023-24<br>(Current Financial Year) | FY 2022-23<br>(Previous Financial Year) |
|--|--|---|
| Water withdrawal by source (in kilolitres)   |  |   |
| (i) Surface water  | -                                      | -                                       |
| (ii) Groundwater   | -                                      | -                                       |
| (iii) Third party water  | -                                      | -                                       |
| (iv) Seawater / desalinated water  | -                                      | -                                       |
| (v) Others   | -                                      | -                                       |
| Total volume of water withdrawal (in kilolitres)   | -                                      | -                                       |
| Total volume of water consumption (in kilolitres)  | -                                      | -                                       |
| Water intensity per rupee of turnover (Water consumed / turnover)                              | -                                      | -                                       |
| <b>Water intensity</b> ( <i>optional</i> ) – the relevant metric may be selected by the entity | -                                      | -                                       |
| Water discharge by destination and level of treatment (in kilolitres)                          |  | ·                                       |
| (i) Into Surface water   | -                                      | -                                       |
| - No treatment   | -                                      | -                                       |
| - With treatment – please specify level of treatment   | -                                      | -                                       |
| (ii) Into Groundwater  | -                                      | -                                       |
| - No treatment   | -                                      | -                                       |
| - With treatment – please specify level of treatment   | -                                      | -                                       |
| (iii) Into Seawater  | -                                      | -                                       |
| - No treatment   | -                                      | -                                       |
| - With treatment – please specify level of treatment   | -                                      | -                                       |
| (iv) Sent to third-parties   | -                                      | -                                       |
| - No treatment   | -                                      | -                                       |
| - With treatment – please specify level of treatment   | -                                      | -                                       |
| (v) Others   | -                                      | -                                       |
| - No treatment   | -                                      | -                                       |
| - With treatment – please specify level of treatment   | -                                      | -                                       |
| Total water discharged (in kilolitres)   | -                                      | -                                       |

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No



2. Please provide details of total Scope 3 emissions and its intensity, in the following format.

| Parameter   | Unit  | FY 2023-24<br>(Current Financial Year) | FY 2022-23<br>(Previous Financial Year) |
|---|---|--|---|
| <b>Total Scope 3 emissions</b> (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available) | Metric tonnes<br>of CO <sub>2</sub> equiv-<br>alent | -                                      | -                                       |
| Total Scope 3 emissions per Crore of turn-<br>over  |   |  |   |

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No

3. With respect to the ecologically sensitive areas reported at Question 11 of Essential Indicators above, provide details of significant direct and indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

Not Applicable

4. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format.

| S.<br>No | Initiative<br>undertaken | Details of the initiative (Web-link, if any, may be provided along-with summary) | Outcome of the initiative |
|----------|--------------------------|--|---------------------------|
|          |                          |  |                           |

5. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

The Company has robust framework for managing risks in our organization. All our business verticals have individual Risk Management Councils headed by the "Board of Directors" and comprising of several functional heads ranging from procurement, HR, administration, finance & accounts, operations & others. This council is responsible for evaluating & mitigating various risks arising out of different projects under different verticals. These risks are typically segregated under payment risks, work front risks, execution risks, technology risks, resource problems & other risks. A mitigation plan is provided by the company against all these identified risks. This entire process ensures that the business runs smoothly & any disruptions are predicted and mitigated beforehand.

6. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

Nil

7. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

PRINCIPLE 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent.

#### **Essential Indicators**

1. a. Number of affiliations with and industry chambers/ associations.

The Company is a member of 11 trade and industry chambers/ associations.

b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such a body) the entity is a member of/ affiliated to.

| S.<br>No. | Name of the trade and industry chambers/ associations    | Reach of trade and industry chambers/<br>associations (State/National) |
|-----------|--|--|
| 1         | Construction Federation of India                         | National   |
| 2         | Builders Association of India                            | National   |
| 3         | Construction Industry Development Council (CIDC)         | National   |
| 4         | Confederation of Indian Industry                         | National   |
| 5         | Water Supply Contractors Association                     | State  |
| 6         | National Highway Builders Federation                     | National   |
| 7         | National Safety Council of India                         | National   |
| 8         | Federation of Telangana Chamber of Commerce and Industry | State  |
| 9         | BRICS Chamber of Commerce & Industry                     | National   |
| 10        | Employees Federation of South India                      | National   |
| 11        | National Human Resources Development                     | National   |

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities.

There have been no instances where regulatory authorities have issued adverse orders regarding anti-competitive conduct.

# Leadership Indicators

1. Details of public policy positions advocated by the entity.

| S.<br>No. | Public policy<br>advocated | Method<br>resorted for<br>such advocacy | Whether information<br>available in the public<br>domain? (Yes/No) | Frequency of Review by Board<br>(Annually/ Half yearly/ Quarterly<br>/ Others – please specify) | Web Link,<br>if available |
|-----------|----------------------------|---|--|---|---------------------------|
| Non       | e                          |   |  |   |                           |

None

The Company actively participates in various issues related to business and society by representing itself at both state and national levels. Through these forums, the Company can engage in discussions and collaborate with others on important matters.



# PRINCIPLE 8: Businesses should promote inclusive growth and equitable development.

#### **Essential Indicators**

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

| Name and<br>brief details of<br>project | SIA<br>Notification<br>No. | Date of notification | Whether conducted by<br>independent external<br>agency (Yes / No) | Results<br>communicated in<br>public domain<br>(Yes / No) | Relevant<br>Web<br>Link |  |
|---|----------------------------|----------------------|---|---|-------------------------|--|
| NIL                                     |                            |                      |   |   |                         |  |

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format.

| S.<br>No. | Name of Project for which R&R is ongoing | State | District | No. of Project<br>Affected<br>Families (PAFs) | % of PAFs<br>covered by<br>R&R | Amounts<br>paid to PAFs in the<br>F.Y (In INR) |  |
|-----------|--|-------|----------|---|--------------------------------|--|--|
| NIL       |  |       |          |   |                                |  |  |

3. Describe the mechanisms to receive and redress grievances of the community.

The company's CSR team is involved regularly in dialogues with its beneficiaries & local communities. The team takes on ground feedback from community members. This feedback mostly comprises of new demands & improvements to the CSR projects handled by the entity. The CSR team of the company assesses these demands & suggestions and implements them on priority.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

| Parameter                                    | FY 2023-24<br>(Current Financial Year) | FY 2022-23<br>(Previous Financial Year) |  |
|--|--|---|--|
| Directly sourced from MSMEs/ small producers | 18%                                    | 21%                                     |  |
| Directly from within India                   | 100%                                   | 100%                                    |  |

5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost.

| Location     | FY 2023-24<br>(Current Financial Year) | FY 2022-23<br>(Previous Financial Year) |  |  |
|--------------|--|---|--|--|
| Rural        | 4.38%                                  | 4.27%                                   |  |  |
| Semi-urban   | 0.15%                                  | 0.18%                                   |  |  |
| Urban        | 91.95%                                 | 92.15%                                  |  |  |
| Metropolitan | 3.52%                                  | 3.40%                                   |  |  |

(Place to be categorized as per RBI Classification System – rural/semi-urban/urban/metropolitan)

#### **Leadership Indicators**

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above).

| Details of negative social impact identified | Corrective action taken |
|--|-------------------------|
| Not Ap                                       | plicable                |

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies.

| S.No. State      |  | State Aspirational District |             |
|------------------|--|-----------------------------|-------------|
| 1 Andhra Pradesh |  | Vishakhapatnam              | 12.50 Lakhs |
| 2 Andhra Pradesh |  | Vishakhapatnam              | 87.00 Lakhs |

3.(a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups? (Yes/No)

No

(b) From which marginalized /vulnerable groups do you procure?

Not Applicable

- (c) What percentage of total procurement (by value) does it constitute? Not Applicable
- 4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

| S.  | Intellectual Property based on | Owned/Acquired | Benefit shared | Basis of calculating benefit |  |  |  |  |
|-----|--------------------------------|----------------|----------------|------------------------------|--|--|--|--|
| No. | traditional knowledge          | (Yes/No)       | (Yes / No)     | share                        |  |  |  |  |
|     | Nil                            |                |                |                              |  |  |  |  |

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

| Name of authority | Brief of the Case | Corrective action taken |
|-------------------|-------------------|-------------------------|
|                   |                   |                         |



# 6. Details of beneficiaries of CSR Projects.

| S.<br>No. | CSR Project   | No. of persons<br>benefited from<br>CSR Projects | % of beneficiaries<br>from vulnerable and<br>marginalized groups |
|-----------|---|--|--|
| 1         | Operational expenses of Dhaatri Mother's Milk Bank at Niloufer Hospital,<br>Hyderabad   | 10000  | 100  |
| 2         | Implementing Aaryajanani Program for pregnant women to have stress free pregnancy   | 600  | 100  |
| 3         | Robotics in Academics - hands-on-training to 500 children from<br>Government Schools in the latest Robotics technologies, Hyderabad<br>and Secunderbad  | 601  | 100  |
| 4         | Installation of YAG Laser Equipment for cataract operations for poor for improved vision, Secunderabad  | 578  | 65   |
| 5         | Establishment of Dhaatri Lactation Support Unit at Bhimavaram, AP   | 10000  | 100  |
| 6         | Meditation Hall for conducting Yoga and Meditation to promote<br>Physical and Mental wellbeing to all age groups, Undrajavaram at<br>Weast Godavari Dist, AP  | 4000   | -  |
| 7         | Dedicated and customised delivery vehicles (3 in No.) for transportation of cooked food in states of UP and Telangana   | 13400  | 100  |
| 8         | Cataract Surgeries with Intra Ocular Lens Implant - cataract operations for needy elder residents in needy areas in state of AP & Telangana   | 1000   | 100  |
| 9         | Construction of drainage, roads and other rural development works at<br>Kaukuntla Village, Vikarabad, Telangana   | 4022   | 50   |
| 10        | Toilets and Other sanitation related works in the State of UP   | 1200   | 100  |
| 11        | Maintenance expenses of the buildings and the infrastructure created at Antervedipalem, East Godavari dist, AP  | 650  | 100  |
| 12        | Support for education (till graduation) for children who have lost either of their parents during COVID-19 pandemic   | 25   | 100  |
| 13        | Construction of Rural Housing and other Rural Development Projects at Antervedipalem, East Godavari dist, AP  | 200  | 100  |
| 14        | Construction of homes and related infrastructure facilities for the<br>economically backward groups in the Tribal area at Battapanukula<br>Panchayat, Lankaveedhi Village, Paderu Division at Koyyuru Mandal,<br>Alluri Seetharama Raju District , A.P. | 60   | 100  |
| 15        | Contribution for scholarship, research projects, infrastructure, skilling and outreach projects at IIT Hyderabad  | 3800   | 0  |
| 16        | Construction of Community Hall at Vatti Khammam Pahad Village,<br>Khammam District to be used by Tribals  | 4000   | 50   |
| 17        | Construction of housing and other rural development facilities for the economically weaker section at Antervedipalem, East Godavari dist, AP  | 150  | 100  |



#### PRINCIPLE 9: Businesses should engage with and provide value to their consumers in a responsible manner.

#### **Essential Indicators**

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

The company's business model is based on delivering projects for its clients/customers. It does not have any end consumers as stakeholders. The company conducts regular meetings with its customers/clients to understand their expectations & communicates progress on the project to them during these meetings. It also responds to feedback & requirements that the customers/clients raise at these meetings.

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about.

| Parameter   | As a percentage to total turnover   |  |
|---|---|--|
| Environmental and social parameters relevant to the product |   |  |
| Safe and responsible usage                                  | Not applicable. As we don't have specific consume<br>product or product range |  |
| Recycling and/or safe disposal                              |   |  |

3. Number of consumer complaints in respect of the following:

|                                | FY 2023-24<br>(Current Financial Year) |                   |         | FY 2022-23<br>(Previous Financial Year) |   |         |
|--------------------------------|--|-------------------|---------|---|---|---------|
|                                | Received<br>during the<br>year         | the resolution at | Remarks | Received<br>during the<br>year          | Pending<br>resolution at<br>end of year | Remarks |
| Data privacy                   |  |                   |         |   |   |         |
| Advertising                    |  |                   |         |   |   |         |
| Cyber-security                 |  |                   |         |   |   |         |
| Delivery of essential services | Nil                                    |                   |         |   |   |         |
| Restrictive Trade Practices    |  |                   |         |   |   |         |
| Unfair Trade Practices         |  |                   |         |   |   |         |
| Other                          |  |                   |         |   |   |         |

4. Details of instances of product recalls on account of safety issues.

|                   | Number         | Reasons for recall |
|-------------------|----------------|--------------------|
| Voluntary recalls | Not Applicable |                    |
| Forced recalls    |                |                    |

5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes, the company have overall IT security policy within which it specifies controls that covers data privacy.

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

None



- 7. Provide the following information relating to data breaches:
  - Number of instances of data breaches There were no data breaches.
  - Percentage of data breaches involving personally identifiable information of customers None
  - Impact, if any, of the data breaches None

# Leadership Indicators

- Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available). Information relating to all the business provided by the Company are available on the Company's website. NCC (ncclimited.com)
- Steps taken to inform and educate consumers about safe and responsible usage of products and/or services. Not Applicable

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

Not Applicable

4. Does the entity display product information on the product over and above what Is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief?

Not Applicable

Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

The Company operates more in B2B model. The company conducts regular meetings with its customers/clients to get feedback & requirements from them, if any.